

**Title:** Coordination/Restoration of Services  
**Discussants:** June Kailes, Dante Gliniecki  
**Session:** June 30, 2006 Friday from 9:15-10:15am

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**Pre-Conference Activities:** Participants should engage in three general activities that will enhance their learning and absorption of this presentation's subject matter.

1. Participants should review the following materials that relate to recovery operations:
  - a. The National Voluntary Organizations Active in Disaster (NVOAD) Long-Term Recovery Manual. Participants will learn the national model for long-term recovery operations that is used by relief agencies throughout the country. <http://nvoad.org/articles/LTRManualFinalApr232004a.pdf>
  - b. Organizing Protocols for Community Disaster Recovery Mechanisms. This document describes the systems and resources that organize, affect and influence recovery operations. <http://nvoad.org/articles/recovery.php>
  - c. VOAD Organizing Manual. This document describes how VOADs, which every state must actively support, are generally organized <http://nvoad.org/articles/orgman1.php>
  - d. Community Organizations Active in Disaster (COAD) Guidance Manual. This is an example of how local community collaborative efforts can address recovery. <http://sema.dps.mo.gov/COAD.pdf>
2. Participants should learn the extent of their state or local recovery operations by researching the following:
  - a. Contact the VOAD in their state to determine (if not already known) their status, activity level, organizational structure and points of contact (POCs). <http://nvoad.org/membersdb.php?members=State>
  - b. Explore the strength of the long-term recovery systems in their states by asking the State VOAD POCs or contacting the Church World Service Liaison for their state: <http://www.cwserp.org/contact.php>
3. Participants should ascertain the status of emergency planning for special needs populations in their communities by doing the following:
  - a. Contact their local or state emergency management agency to determine what level of planning exists for recovery operations that address special needs populations. Review any plans that are available. <http://www.fema.gov/about/contact/statedr.shtm>
  - b. Begin increasing or expanding awareness of resources that may assist with special needs populations in recovery operations – for example by becoming aware of Centers for Independent Living. <http://www.ilru.org/jump1.htm>